MoHealthNet Issues Update

Prior Authorization Committee

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Hypothetical (Desired) Outcomes

- Expected Impacts from Interventions:
 - Healthcare outcomes
 - Improved adherence to objective monitoring
 - Improved medication adherence
 - Improvement of "in-range" monitoring parameters
 - Financial expenditures impact
 - Appropriate service access utilization
 - Appropriate trending of total cost of care
 - Integrated electronic record impact
 - Provider use of electronic tools
 - Provider participation/use of electronic tools
 - Actual use and support of key case management tools
 - Participant/Provider Feedback
 - Recognition/knowledge/acceptance of program
 - Impression of program activities
 - Critical analysis of program and components

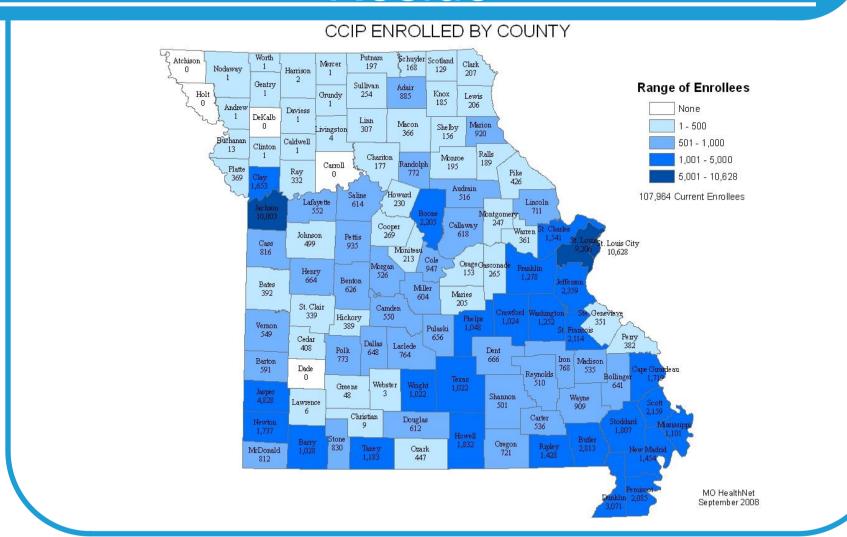




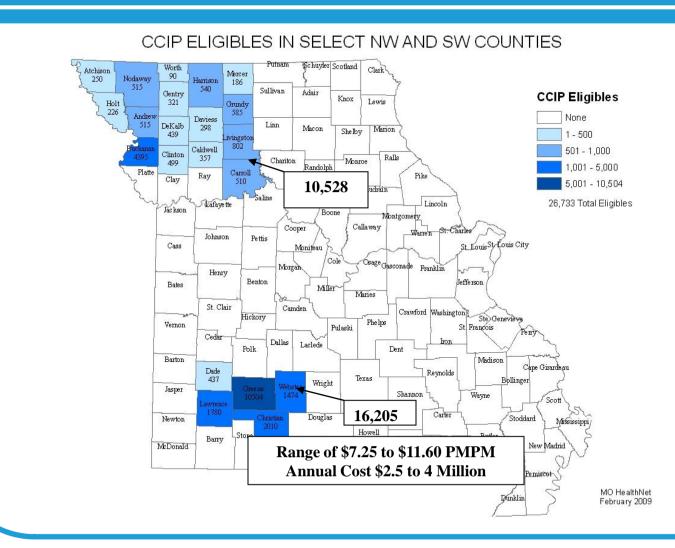
Outcome Reports

- Medical Outcomes Metrics
- Financial Outcome Metrics
- HealthCare Home Metrics
- Provider Metrics

Where Chronically III Patients Reside



Chronically III in "Carved Out Areas"





A Typical Participant in This Overview

- A 47 year old male
- More than one major targeted disease
- Likely has a major cardiovascular diagnosis and diabetes
- Likely has experienced a major cardiac event
- A third have a major behavior health comorbidity
- A generally motivated cohort

Continuously Enrolled 7/1/2007 - 6/30/2008 24,700

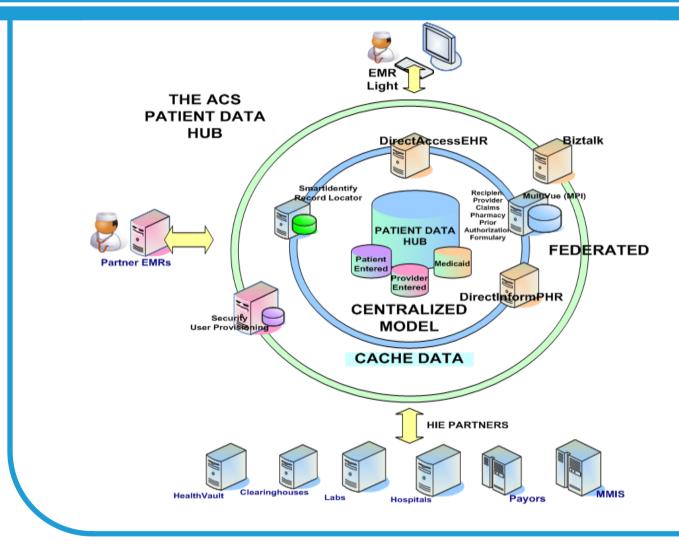
D	isease	Number of Individuals	Percentage
Asthma		9,817	39.7%
CAD		16,982	68.8%
CHF		5,746	23.3%
COPD		8,155	33.0%
Diabetes		12,939	52.4%
GERD		12,592	51.0%
Sickle Cell		558	2.3%
Behavioral Disa	ability	8,395	34.0%





^{*}Includes co-morbid conditions

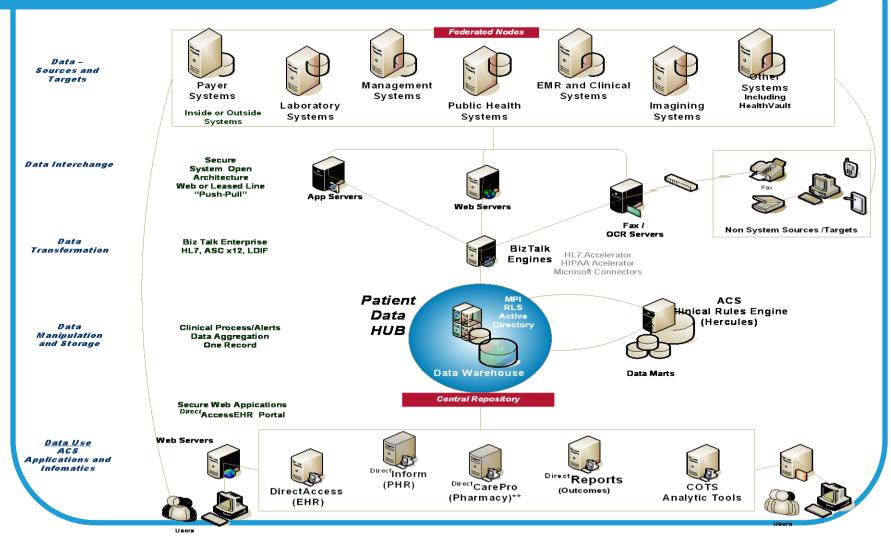
HIE – The Hybrid Model







EHR Vision & Product Suite







How Do You Get Into Medicaid

- Eligibility by Income
 - Family Income
 - Catastrophic Illness
 - Disability
 - Elderly
 - (Spend down)





Top 10 Diagnoses by Incidence

DX CODE	DIAGNOSIS	UNIQUE CLAIMS	PCT Γ=58%
4019	HYPERTENSION NOS	278,417	11%
25000	DMII WO CMP NT ST UNCNTR	206,065	8%
317	MILD MENTAL RETARDATION	188,765	7%
3181	SEVERE MENTAL RETARDAT	172,306	7%
496	CHR AIRWAY OBSTRUCT NEC	132,954	5%
3180	MOD MENTAL RETARDATION	127,643	5%
311	DEPRESSIVE DISORDER NEC	99,292	4%
31401	ATTN DEFICIT W HYPERACT	98,443	4%
29900	INFANTILE AUTISM-ACTIVE PROFOUND MENTAL	96,787	4%
3182	RETARDAT	90,871	3%





Top Ten Diagnoses By Cost

DX CODE	DIAGNOSIS	TOTAL NET PAYMENT	PCT T=53%
317	MILD MENTAL RETARDATION	\$ 34,028,798.56	9%
3181	SEVERE MENTAL RETARDAT	\$ 26,792,332.25	7%
3439	CEREBRAL PALSY NOS	\$ 24,950,025.97	7%
3180	MOD MENTAL RETARDATION	\$ 22,632,172.66	6%
3182	PROFOUND MENTAL RETARDAT	\$ 22,526,728.41	6%
4019	HYPERTENSION NOS	\$ 21,376,354.87	6%
29570	SCHIZOAFFECTIVE-UNSPEC	\$ 17,250,791.96	4%
V5789	REHABILITATION PROC NEC	\$ 17,108,514.41	4%
29900	INFANTILE AUTISM-ACTIVE	\$ 15,681,646.17	4%
25000	DMII WO CMP NT ST UNCNTR	\$ 15,668,408.95	4%





How Do You Benchmark Your Management

- Administrative Claim Information
- Clinical Orders or Discrete Clinical Results
- Common Needed Threads
 - Near Real-time
 - Discrete Targeted Data

Common Thread Needed for Measuring and Monitoring

- Near Real Time Data
- Discrete Outcomes

What We Follow, What We Target

- Follow
 - Medications
 - Diagnoses
 - Procedure Codes
- Target
 - Risk Assessment
 - Divergence from Best Practice Guidelines
 - Episodes of Care
 - Predictive Analysis



How to Follow, Monitor and Impact....The Tools

- Electronic Patient Hub (Data-mart)
- Clinical Rules Engine
- Transparency Reporting
 - Prevalence
 - Expense
 - Episodes of Care
 - Divergence from Practice Guidelines
 - Peer Comparison
 - Length of Stay
- Care Plans and Care Management
- Financial Impact
 - PMPM Costs
 - "Most" (expensive, prevalent, divergent)



To Whom

- Providers
- Payer (The State)
- Participants

Administrative Uses for Tools

- Payment Decision Tools In
 - Drug
 - Advanced Imaging
 - Psychology
 - Durable Medical Equipment
 - Medical Procedures
 - Optical
 - Inpatient Hospital Certification
 - (Next) Home Health Services



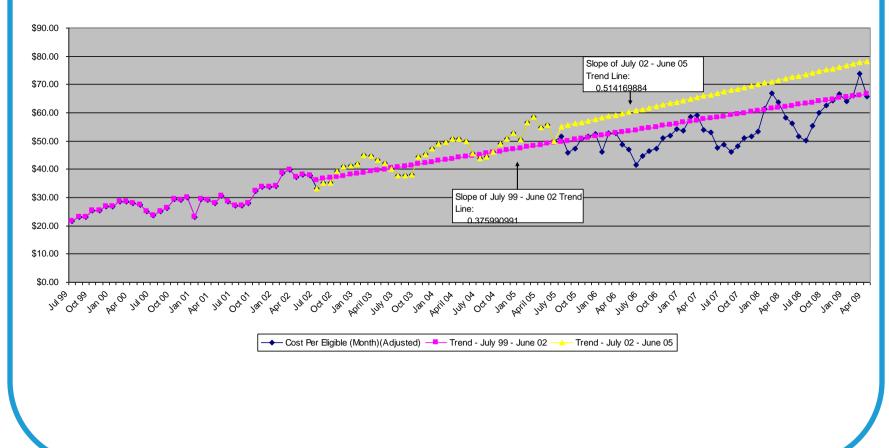


What Are Successes

- Improved Clinical Outcomes
- Decreased Cost
- Enhanced Electronic Health Record Capabilities
- Positive Participant Feedback and Increased Person Responsibility

Future Targeting of Program Performance

Other* PMPM July 1999 - April 2009



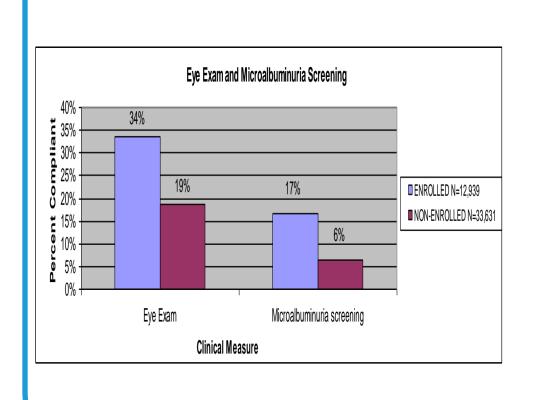
Off Trend Savings All Interventions

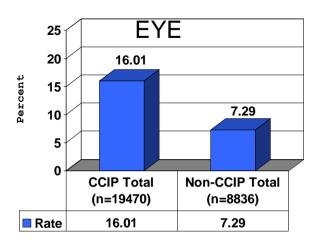
Savings between Actual and the Trend Line July 99 - June 02	
July 2005 - April 2009	\$159,035,969
FY06 Savings	\$9,309,406
FY07 Savings	\$42,891,427
FY08 Savings	\$52,439,575
FY09 Savings	\$54,395,561
Savings between Actual and the Trend Line July 02 - June 05	
July 2005 - April 2009	\$279,832,396.52
FY06 Savings	\$30,747,805
FY07 Savings	\$72,547,189
FY08 Savings	\$87,090,712
FY09 Savings	\$89,446,690

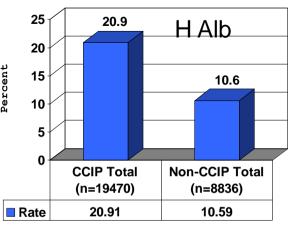




Missouri Diabetes Outcomes: Vendor vs. Validation











Discussion

Questions

Thank you

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